

OpenText ApplicationXtender

Release Notes

20.3

Product Released: 2020-07-03

Release Notes Revised: 2020-06-25



Caution

Cautions help you avoid irreversible problems. Read this information carefully and follow all instructions.



Important

Important notes help you avoid major problems.



Note

Notes provide additional information.



Tip

Tips suggest quicker or easier ways of performing a task.

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1 Introduction

These Release Notes provide an overview of ApplicationXtender 20.3, including new features, delivery information, and supported platforms.

OpenText recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

We also recommend that you check OpenText My Support (<https://support.opentext.com>) for any patches or documentation updates that may have been posted after the initial release of this product.

1.1 Release Notes revision history

Revision date	Sections revised	Description of revisions
2020-07-03	First release.	All new content.

2 About ApplicationXtender

This section provides an overview of ApplicationXtender 20.3.

OpenText ApplicationXtender stores, organizes, and manages documents, files, and other business-critical information, and provides fast, security-controlled access to information from Microsoft Windows or web-based clients. ApplicationXtender integrates document imaging, reports management such as Enterprise Reports Management, workflow, and document management services within an easy-to-use Windows system.

2.1 New features

ApplicationXtender 20.3 includes the following new features and enhancements:

2.1.1 Security and authentication

- Added SAML 2.0 support for CAS and ADFS servers
- Added OAuth support for OTDS server
- Added built-in password policy plug-in support
 - A randomized password is automatically generated when creating a new user
 - Show Password checkbox lets you show or hide the password
 - Ability to define the minimum password length

2.1.2 Integration with OpenText Output Transformation Server (OTS)

- Added integration with the OpenText Output Transformation Server (OTS). For more information and documentation, see the *OpenText Output Transformation Server user guide* at <https://knowledge.opentext.com/knowledge/piroot/vdtots/v160701/vdtots-ugd/en/html/jsframe.htm?axloader>.

2.1.3 ApplicationXtender Office 365 add-in

- Added ability to open ApplicationXtender Web Access documents in Office 365 applications and directly import documents from Office 365 applications into ApplicationXtender Web Access

2.1.4 Component Registration wizard enhancements

- Added the ability to unregister components using the Component Registration wizard
- Added the ability to run the Component Registration Wizard from the command line

2.1.5 REST services enhancements

- Added REST API to query the audit table for the history of an object
- Added REST API to connect to WIM (Skelta BPM)
- Added access to REST API online help from the Administrator site
 - Visit <https://<server>/appxtenderadmin/webapidoc/#/>

2.1.6 Administrator enhancements

Environment

- Added support for alternative audit trail database
- Added support for database schema checks

Roles management

- Added new role-based access for the Administrator site and a role selection drop-down menu to the login screen

Application management

- Integrated the following desktop wizard functionalities: index image import, key reference import, and auto index import
- Added option to restrict the ability to e-mail documents as attachments in Web Access
- Added sorting of groups in the DLS field
- Added Replace as a new option for importing DLS values

Reporting

- Enhanced the reporting functionality to provide information about user permissions and roles, enabled audit report functionality for specific users, and added reporting on DLS

Monitoring

- Added functionality for viewing system ID usage, application usage, and system path entries
- Added the ability to unlock an application
- Integrated the migration and archiving desktop wizard functionalities into Administrative Services

2.1.7 Web Access enhancements

- Added ability to rotate and save in batches
- Added Batch Security settings within an application
- Added Redaction Templates option
- Added ability for the scanner to connect automatically
- Added support for converting PDFs into images when exporting
- Enhanced multiple document export to PDF
- Added support for viewing secured PDFs with blank passwords
- Added ability to decrypt and inspect secured PDF files with Inspect PDF Files and Decrypt PDF File options in User Settings
- Added ability to modify the number of thumbnails per application
- Added ability to drag and drop email messages from Outlook into Web Access when using a Chrome or Edge browser
- Added the ability to calculate image zoom ratio and DPI in order to improve performance with Automatic Displaying DPI option in User Settings
- Added the functionality to reassign user batches to SYSOP user or another designated account when a user is deleted
- Enabled global user defined list (UDL) for multi-application search

2.2 Discontinued and deprecated features

The following features have been deprecated in this release:

- ApplicationXtender Workflow Manager

3 Packaging and documentation

Downloads and documentation for ApplicationXtender are available on OpenText My Support (<https://support.opentext.com>).



Note

Documentation that is installed with the product or packaged with the product download is current at the time of release. Documentation updates made after a release are available for download on OpenText My Support (<https://support.opentext.com>).

3.1.1 Related videos

For additional video content, see the [ApplicationXtender Web Access.NET Videos page](#) on OpenText My Support.

4 Supported environments and compatibility

This section provides details about supported platforms, systems, and versions.



Note

- A product configuration running on a particular environment is supported as long as versions of the components in the environment (for example, operating system, database, web server, browser, security provider and so on) are in standard/primary support by their vendors.
- All certifications provided in this document are relevant to the current release. Certifications for patches are documented in the Patch Notes documents published for the patch releases.
- Software requirements are listed with release numbers. Software updates—including patches, Service Packs, and equivalent updates—sometimes introduce unanticipated changes. Compatibility with software updates that are not listed here cannot be guaranteed.

4.1 Hardware requirements

This section identifies minimum hardware requirements for use with ApplicationXtender components.



Note

Use the minimum requirements specified in the table or the minimum CPU and RAM required to run the operating system, whichever is higher.

4.1.1 License Server

The minimum system requirements for the operating systems supported by License Server are sufficient for running License Server.

4.1.2 Web Access Server

Requirement	Details
Processor	<ul style="list-style-type: none">• Minimum 2 GHz or higher (or the minimum CPU required to run the operating system, whichever is higher)• 3.1 GHz or higher (recommended)• Dual or quad processors recommended for high-volume deployments
Memory	<ul style="list-style-type: none">• Minimum 2 GB of RAM (or the RAM required to run the operating system, whichever is higher)• 8 GB of RAM (recommended)



Note

IIS must be installed before the Microsoft .NET Framework.

4.1.3 Rendering Server

Requirement	Details
Processor	<ul style="list-style-type: none">• Minimum 2 GHz (or the minimum CPU required to run the operating system, whichever is higher)• 3 GHz or higher (recommended)• Dual or quad processors recommended for high-volume deployments
Cache disk space	On the computer where the ApplicationXtender Rendering Server cache resides, enough free space must be reserved to accommodate the total file size of all of the files that the ApplicationXtender Rendering Server is intended to process. For example, if the ApplicationXtender Rendering Server is used to process 10,000 files averaging 100 MB each, you must reserve 10 GB of dedicated space on the shared drive.
Speed	Fast storage for better performance
Memory	<ul style="list-style-type: none">• Minimum 2 GB of RAM (or the minimum RAM required to run the operating system, whichever is higher)• 8 GB of RAM (recommended)

4.1.4 Web Services

Requirement	Details
Processor	<ul style="list-style-type: none">• Minimum 2 GHz or higher (or the minimum CPU required to run the operating system, whichever is higher)• 3.1 GHz or higher (recommended)• Dual or quad Intel Xeon processors recommended for high-volume deployments
Memory	<ul style="list-style-type: none">• Minimum 2 GB (or the minimum RAM required to run the operating system, whichever is higher)• 8 GB of RAM (recommended)

4.1.5 REST Services

Requirement	Details
Processor	<ul style="list-style-type: none">• Minimum 2 GHz or higher (or the minimum CPU required to run the operating system, whichever is higher)• 3.1 GHz or higher (recommended)• Dual or quad Intel Xeon processors recommended for high-volume deployments
Memory	<ul style="list-style-type: none">• Minimum 2 GB (or the minimum RAM required to run the operating system, whichever is higher)• 8 GB of RAM (recommended)

4.1.6 xPlore full-text engine

Requirement	Details
Processor	2 or more
Disk space	3.2 GB to install, 3 GB to run
Memory	<ul style="list-style-type: none">• 4 GB + 8 GB SWAP or• 8 GB + 4 GB SWAP



Note

- Disable compression for NTFS drive.
- The Documentum xPlore Release Notes provides more information about the xPlore full-text engine system requirements.

4.1.7 Administrator

Requirement	Details
Processor	<ul style="list-style-type: none">• 1 GHz or higher (minimum)• 3 GHz or higher (recommended)
Memory	<ul style="list-style-type: none">• Minimum 2 GB of RAM (or the minimum RAM required to run the operating system, whichever is higher)• 4 GB of RAM (recommended)

4.1.8 All other ApplicationXtender servers

Requirement	Details
Processor	<ul style="list-style-type: none"> • 2 GHz or higher (minimum) • 3.1 GHz or higher (recommended) • Dual or quad processors recommended for high-volume deployments
Disk space	2 GB
Speed	Fast storage for better performance
Memory	<ul style="list-style-type: none"> • 2 GB of RAM (minimum) • 8 GB of RAM (recommended)

4.2 Operating system support

Operating System	ApplicationXtender Administrator, Web Access Server, Rendering Server, Web Services, and	License Server	EDB/WIM
Windows Server 2016	Y	Y	Y
Windows Server 2019	Y	Y	Y
Hyper-V	Y	Y	N
VMware	Y	Y	N



Note

ApplicationXtender Administrator can be installed only on a 64-bit server.

Operating System	All ApplicationXtender clients	Web client
Windows Server 2016	Y	Y
Windows Server 2019	Y	Y
Windows 10	Y	Y
Mac OS X 10.14	N	Y
Hyper-V	Y	Y
VMware	Y	Y



Note

x64 operating system edition: Runs ApplicationXtender Desktop in compatibility mode only.

4.3 Browser support

Browser	ApplicationXtender Administrator, Web Access
Internet Explorer 11 for Windows	Y
Firefox 77.0 for Windows, Firefox 77.0 for Mac 10.14	Y
Chrome 83.0 for Windows, Chrome 83.0 for Mac 10.14	Y
Microsoft Edge for Windows	Y
Safari 13.1 for Mac 10.14	Y

4.4 Database support

Database	Versions
Microsoft SQL Server	2016
	2017
	2019
Microsoft SQL Server Express	2016
	2017
Oracle	18c
	19c
MySQL	5.7 x86
	5.7 x64
	8.0 x86
	8.0 x64

4.4.1 Database driver support

Database	Drivers
Microsoft SQL Server	<ul style="list-style-type: none"> • Microsoft OLE DB Provider for SQL Server • Microsoft ADO.NET Provider for SQL Server • Microsoft SQL Server Native Client
Oracle	<ul style="list-style-type: none"> • Oracle Provider for OLE DB • Oracle Data Provider for .NET (ADO.NET Provider) <p>Note:</p> <ul style="list-style-type: none"> • Oracle Provider for OLE DB is for 32-bit desktop applications. • Oracle Data Provider for .NET is for Web Access and Administrator. • You must install an Oracle ODAC driver
MySQL	<ul style="list-style-type: none"> • Microsoft OLE DB Provider for ODBC Drivers • MySQL Connector/ODBC 5.3.9 (MyODBC) • MySQL Connector/Net (ADO.Net Provider) 6.9.9

4.5 Third-party component support

The following sections list distributed and supported third-party components.

4.5.1 Distributed third-party components

Third-party component	AX Desktop	AX Web Access, Administrator	AX Web Services, REST Services
Adobe PDF Library 18.0	Y	Y	N
Microsoft .NET Framework 4.8	N	Y	Y
Microsoft Data Access Components (MDAC) 2.5 SP3 and 2.8	Y	Y	N
Microsoft Windows Installer (MSI) 3.1, 4.0, 4.5 or 5.0	Y	Y	Y
Microsoft XML 6.0 (SP1)	Y	N	N
Oracle Outside In HTML Export 8.5.4	N	Y	N

Third-party component	AX Desktop	AX Web Access, Administrator	AX Web Services, REST Services
Oracle Outside In Viewer 8.5.4	Y	Y	N
Microsoft Enterprise Library 5.0	N	N	N
Microsoft Smart Client Software Factory April 2008 Release	N	N	N
Microsoft Exchange Server MAPI Client and Collaboration Data Objects 1.2.1	N	Y	N
OpenText Capture Recognition Engine (RecoStar) 7.8	Y	N	N
OpenText Captiva Cloud Toolkit 3.0	N	Y	N

4.5.2 Tested third-party components

The following table lists third-party applications that have been tested by OpenText or by the vendor for compatibility with ApplicationXtender 20.3. If an integration package is required for any of the third-party applications, you will need to purchase the integration package separately. Operating systems supported by ApplicationXtender might not be supported by these third-party components.

Category	Third-party application	AX Desktop	AX Web Access, Administrator	AX Image Capture
Document viewing	Adobe Acrobat Reader DC	Y	Y	N
Full-text indexing	OpenText Documentum xPlore 16.4 [1]	Y	Y	N
Scanning	OpenText Captiva PixTools 8.5 SP1	Y	N	Y
Remote access	Microsoft Windows Terminal Server 2016, 2019	Y	N	N
	Citrix XenApp 7.15	Y	N	N
Security provider	Microsoft Active Directory Services 2016, 2019	Y	Y	N
	CAS (3.4.12)	N	Y	N

Category	Third-party application	AX Desktop	AX Web Access, Administrator	AX Image Capture
	ADFS (3.0)	N	Y	N
	OpenText Directory Services (OTDS)	N	Y	N
Microsoft Office	Microsoft Office 365	N	Y	N

[1] Patch 03 or later must be installed.



Note

Secure paths on EMC Isilon Devices are supported.

4.6 Language support

ApplicationXtender is currently localized in the following languages.

Component	Languages						
	EN	DE	PT	FR	IT	ZH	ES
ApplicationXtender Web Access	B	UI	UI	UI	UI	UI	UI
ApplicationXtender Administration	B					UI	

UI = user interface only

B = both user interface and online help

5 Fixed issues

This section provides information about past issues that have been fixed in this release.

Parent Key	Customer Facing Description for Release Notes
AX-6815	Add the ability to allow PDF image files to be included in COLD export when using Document Manager.
AX-6909	Allowing migration of key reference enabled applications when the destination application have the same fields as the source application but not necessarily the same key and/or data reference flag(s).
AX-6914	Document Manager displays AXDB Parameter is incorrect error and will not display the document when Timestamp field is out of range, while Web Access can display the same document successfully.
AX-6944	Unable to display secure PDF files imported via Index Image Import in Document Manager.
AX-6953	Full-text search does not show all the results after the OCR job shows as successful on PDF files that contain both image and text content. The user must submit the PDF file for OCR processing before submitting to full-text.
AX-6968	Full-text query options are not available in Document Manager when switching from a user that fails to log in to a user that can log in using Windows security.
AX-6986	To bypass the enumeration logic of OLE DB providers when not using SQL Server, do the following: After setting the registry key HKEY_LOCAL_MACHINE\SOFTWARE\XtenderSolutions\ApplicationXtender\Database, create a DWord value named 'SQLNativeClientDisabled' and set the value to 1.
AX-7003	Index Image Import fails in a schema SQL database when a schema is specified in the xscm file. "Could not create database session!" error message appears.
WX-10776	Add the ability to enable redaction on PDF files, which are not enforced. In web.config file, locate 'appSettings' section and add <add key="IsPDFRedactionEnabled" value="true" />, then restart IIS.
WX-11422	Failed to export .csv file that contains certain characters that are not in the ASCII table.
WX-11567	Printing or exporting a black and white document with color annotations results in not all colors are showing.
WX-11580	Annotations are in the wrong spot on certain PDF files, if they are created in Document Manager and viewed in Web Access or vice versa.

Parent Key	Customer Facing Description for Release Notes
WX-11598	Permissions set for undefined name (" <code><default></code> ") annotation group are ignored.
WX-11642	Allow the display of local time when using CAS SSO.
WX-11652	Security update to prevent Cross-Site Scripting (XSS) attacks.
WX-11663	When a data source is using evaluation license, "Evaluation" is shown in the list of available license servers.
WX-11707	The 'Created By' and 'Modified by' timestamp of a text annotation should be showing local time.
WX-11716	An unknown error is displayed when performing a text search on an application with both full-text configured and software retention enabled.
WX-11763	Excessive amount of authentication requests are shown in event log.
WX-11764	Header information added to Microsoft Word documents is not being removed when utilizing REST Services.
WX-11794	An error occurs when attempting to attach pages to a batch and then click on Create Another Document button before page attaching action is completed.
WX-11796	Unable to view certain secured PDF files in Web Access after upgrading to 16.6.
WX-11797	Certain PDF image quality is reduced when displayed in Web Access.
WX-11857	Unable to modify the "Remote" path in Dual Write Path Configuration.
WX-11874	UDL field should be able to accept case insensitive values when using IDocImport URL.
WX-11909	The WXEmailJob process should be terminated right away if ColInitialize() fails.
WX-11960	During scanning, the authorization box sometimes come up a second time after user clicks on the bread crumb to navigate the application.
WX-11961	"String or binary data would be truncated" error is displayed when saving changes to the UDL field that has DLS applied.
WX-11996	When displaying embedded images in a PDF document, the images appear blurry.
WX-12004	Event viewer logs state "Object reference not set to an instance of an object", although no end user disturbances reported.
WX-12029	PAL user should not inherit any group permissions.
WX-12036	Improvement to REST error handling when CAMM errors.
WX-12052	When deleting pages from a batch created from two copies of the same multi-page file using REST services, some pages are mistakenly deleted.

Parent Key	Customer Facing Description for Release Notes
WX-12069	"The viewer does not support this file type" message is displayed when trying to view certain secure PDF files in 16.6 while they can be displayed in 16.3.
WX-12070	<p>Additions and modifications to hotkeys:</p> <ul style="list-style-type: none"> • Add new hotkey for "Key Reference & Indexes" with Ctrl+Alt+k. • Add new hotkey for "Apply Last Modified Index" with Ctrl+Alt+l. • Add new hotkey for "Open the Text Search Dialog Box" with Ctrl+Alt+f. • Change the hotkey of "Select Index" from Ctrl+Shift+F4 to Ctrl+Alt+u. • Change the hotkey of "Auto Index" from Alt+F7 to Alt+Shift+u.
WX-12110	Increasing the field size of a key reference field does not take effect immediately as other fields.
WX-12213	Textual PDF pages, such as pages containing Adobe annotations, cannot be exported as images. To enable exporting as images, in <appSettings> section of web.config for Web Access, add <add key="ExportPdfAsImage" value="true" />.
WX-12226	Direct links to AX documents do not open the document if text case in URL is not exactly how the URL is formed by default.
WX-12305	Annotations on PDF documents are not displaying in the open document and the annotation toolbar is grayed out after upgrading from 7.0 to 16.6.
WX-12315	Return additional header information to indicate the inability to render secure PDF files when using REST Services.
WX-12317	Users not able to log in using REST Services due to a deadlock situation.
WX-12345	An incorrect error message is returned when accessing a document that does not exist through iDocument URL.
WX-12388	Unable to modify any reference fields in index view when calling IDocImport interface.
WX-12392	"The datasource schema is invalid" error message appears after clicking the "validate" button in Administrator.
WX-12394	Instead of a NotFound exception, the generic "Object reference not set to an instance of object" error message appears when the OCR file cannot be loaded when using REST Services.
WX-12396	Error 404 pop-up window appears when exporting documents if the data source name contains blank space(s).
WX-12440	Certain date formats in Query Expression do not work as expected in Firefox.
WX-12498	An error occurs after changing a text field to a UDL field.

Parent Key	Customer Facing Description for Release Notes
WX-12556	Multiple PID entries are created when a user logs in to Administrator using Integrated Windows Authentication.
WX-12579	Exporting a PDF file with annotations results in a larger file size.
WX-12612	URL encoding issue occurs when using CDK.
WX-12641	Pages copied to an AX batch get deleted when those pages are deleted from the source document when using REST Services.
WX-12654	Incomplete reporting in the User Permission Report in AX Administrator.
WX-12709	Make AEXDEX32.dll ASLR compliant.
WX-12710	Batch Scan permission may be incorrectly shown as granted when a user belongs to multiple groups that have different permissions for different applications.
WX-12720	Additional indexes in the ae_dl table should be created when a new application is created.
WX-12726	Performance enhancement for uploading PDF files through REST Services.
WX-12732	When searching "*_n", both "a_n" and "an" are returned in the result set.
WX-12757	Scanner options and settings are not kept across sessions.
WX-12775	Performance is poor when running an open query on an application with large amount of documents.
WX-12815	"Unable to create the document." error message appears when trying to save a batch with read-only indexes for an application using both key reference and auto index features.
WX-12825	"Error: DocumentPage Post" error message appears when trying to upload multiple files to an empty document using the 'Insert before' option.
WX-12853	Unable to remove an old license server from the environment if the server is no longer available.
WX-12855	In the release version of web.config files, debug mode is turned on, which causes an impact on performance.
WX-12901	"Error: Document Post." error message appears when trying to save document indexes of an application where a data reference field is located before the key reference field.
WX-12912	Rubber stamp fonts appear differently in Document Manager than they do in Web Access.
WX-13020	Occasionally, users are unable to log in to Web Access until AppXtender AppPool in IIS is reset.

6 Known issues

The following known issues exist in this release.

Issue number	Issue description
AX-3114	<p>You cannot select multiple data sources in ApplicationXtender Index Agent.</p> <p>The <i>ApplicationXtender Index Agent Administration Guide</i> provides more information about selecting data sources.</p>
AX-3311	<p>If the system is configured with a data source running on MySQL and Document Manager has been running for a long time, a COM error occurs when you try to close Document Manager.</p> <p>Workaround: Select the Enable automatic reconnect check box in MySQL ODBC Data Source Configuration.</p>
AX-3978	<p>Depending on the third-party ScanFix, applying image enhancement with the Line Removal option results in a broken image.</p> <p>Workaround: Enable the Image de-skew option in the Scanfix Configuration dialog box.</p>
AX-4053	<p>Multiple File Access Manager services can be registered in ApplicationXtender Administrator. However, only one File Access Manager service can be run at a time. Trying to start the second File Access Manager service results in an event log error.</p>
AX-6237	<p>Graphics do not display and some content cannot be viewed with the loss in formatting.</p> <p>CRichEditCtrl is used to display RTF files in ApplicationXtender Desktop. This is the Windows Common control and has known limitations of what types of RTF elements it can support.</p>
AX-6411	<p>There are keys missing after installing Office 2016, which causes AX to fail to display Office documents properly.</p> <p>Workaround: The keys can be added. Please refer to: https://answers.microsoft.com/en-us/msoffice/forum/msoffice_o365admin/why-docobject-registry-keys-with-a-value-of-16-are/24cd9c98-46a9-4c10-8ca1-cb3933bd7817</p>
AX-6871	<p>If PDF files are imported as foreign files, they cannot be viewed or printed with Adobe Acrobat Reader.</p> <p>Workaround: Remove PDF as foreign file in the File Types tab of AX Configuration.</p>

Issue number	Issue description
AX-6872	Certain foreign files are not displaying as clearly as in previous versions of AX Document Manager. This is due to third-party limitation.
WX-2440	Unable to handle Decimal and Currency fields when their length exceeds 28. It is supported in Desktop but not in Web Access because of the limitation of the .NET framework which does not support decimals large than 28 digits.
WX-2560	<p>Uploading a large PDF file in Batch Import causes an HTTP error.</p> <p>Workaround: Internet Information Services (IIS) 7.0 and later add a security enhancement named request filtering. The <code>maxAllowedContentLength</code> attribute of request filtering specifies the maximum length of content in a request, in bytes. The default value is 30,000,000, which is approximately 28.61 MB. To upload files larger than 28.61 MB, you must modify the value of the <code>maxAllowedContentLength</code> attribute. The Microsoft documentation on IIS provides more information about modifying the value of the <code>maxAllowedContentLength</code> attribute.</p>
WX-3044	Only the first comma and digits of a number are pasted when you try to copy a number with multiple commas or digits to fields with certain formats.
WX-3050	Leading zeros and brackets cannot be pasted or specified in the fields even if the fields are configured with the formats. This is an HTML5 limitation.
WX-4184	Batch operations may slow down because of rendering of large pages or reloading of all thumbnails using the Reorder Page operation.
WX-4343	In Web Access, Highlighter annotation overlays over other annotations, whereas this does not occur in Document Manager. This is an HTML5 limitation.
WX-5805	<p>BLACK OUT BOX rubber stamp annotation is not displayed correctly in Viewer.</p> <p>Workaround: Place the BLACK OUT BOX rubber stamp annotation in front of other annotations.</p>
WX-5859	When you select one or more documents on the query results page and then navigate to the other query results pages, the selected document(s) are cleared.
WX-6524	Application containing documents in retention cannot be modified. This is a limitation.
WX-6638	<p>When you click the Fit to height or Fit to view button for an image file and add a rubber stamp, the rubber stamp does not display correctly.</p> <p>Workaround: Save the annotation and reload the image.</p>

Issue number	Issue description
WX-7128	If the parent website requires SSL and if you deselect the Require SSL option when installing ApplicationXtender Administrator or Web Access, the sites installed are still set to require SSL.
WX-7209	Unable to highlight exact phrases in PDF subpages. This is a limitation.
WX-7254	The value of the TIMESTAMP field in Document Level Security is not converted to the correct format in ApplicationXtender Administrator.
WX-7272	Annotations on bitonal images are displayed in black and white colors in the print result. This is a limitation.
WX-7333	When you try to delete a page of a document or batch with multiple pages from thumbnail view, it returns to the first page instead of returning to the previous page before the delete operation.
WX-7599	Document Viewer does not support using hotkeys when the Enable Inline Rendering of Foreign Files option is selected.
WX-7787	The zoom in operation does not work properly in Firefox after you zoom out a JPG or PDF document to 10%. This occurs only when there is an arrow annotation on the page.
WX-7793	Date query using the Within and Older Than expressions does not work in custom Date type.
WX-7856	When you search for documents using the time range without separators, it may return incorrect results.
WX-7931	Deleting the locked batch results in inappropriate data when you continue the operation with the deleted batch from other session.
WX-7997	When you print documents with unsupported page types (for example, MP3), you will only get a combined PDF with all printable pages but will not be informed that the unsupported page types are ignored (for example, MP3).
WX-8095	When you modify the numeric index fields indexed with a value greater than 9 for integer or 15 for decimal, it may display an incorrect value. This is a jQuery limitation.
WX-8104	Annotation positions are different in image form overlay, text form overlay, and print pages.
WX-8265	The user <All> cannot be added to the annotation group in ApplicationXtender Administrator.

Issue number	Issue description
WX-9011	<p>In Safari browser, export Web Access User Settings/Data Source Configuration/Audit Report/User Permission Report/Applications/Users/Groups does not work as expected.</p> <p>Workaround: You must enable popup windows in Safari browser and manually save the export content from the popup window.</p>
WX-9021	Hotkey does not work in the batch document viewer after completing indexing.
WX-9023	Upload New Batch hotkey has a conflict with the Edge hotkey.
WX-9053	Automatic logout is not supported in Firefox or Safari browser in Mac.
WX-9264	In a non-xPlore application, ad hoc text search cannot find text which has a redaction annotation.
WX-9413	If the application is not using xPlore full-text engine, the word highlight may be inaccurate when performing a text search in a PDF file.
WX-9415	In the non-xPlore application, ad hoc text search cannot find the text when using wildcard ! behind the specified text in a TXT PDF file.
WX-10209	Ad hoc text search does not execute properly when it comes to subpage documents. It finds multiple hits on subpages but does not properly navigate them.
WX-11370	Microsoft Word document with template may not display correctly. This is due to a third-party limitation.
WX-11428	<p>When an incorrect schema name is entered, both Component Registration Wizard and Administrator may not load correctly.</p> <p>Workaround: User needs to manually correct the schema name in xscm.config file for all service entries.</p>
WX-11543	Non-admin user cannot create an index if there is a required data-reference field in that application that is configured as hidden.
WX-11650	When a user has no full-text privilege or cannot obtain a full-text license, modifying and executing a saved query containing full-text search criteria results in the query page refreshing and no records returned.

Issue number	Issue description
WX-11733	When using the Office desktop add-in, pop-ups such as “Print Document” and “Download Foreign File” may not work. This is a limitation of working with Office desktop, and does not affect Office Online.
WX-11736	“An unexpected error occurred. Details: Invalid Request!” error message appears when running multiple Office desktop applications with ApplicationXtender Web Access add-ins at same time.
WX-12544	Data source names cannot contain multiple blank spaces.
WX-13194	Migration service fails to migrate security when using MySQL database.
WX-13199	Archive job in Archive Service fails to finish when the database is case sensitive.

7 Contact information

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