

# ANYDOC VERSION 20

## Release Summary

Keeping customer experience top of mind, Hyland continues to support and improve the AnyDoc product. The latest release, AnyDoc Version 20, includes enhancements to the areas of security, reliability, stability, accuracy, as well as addressing the top 10% of supportability issues.

## KEY ENHANCEMENTS

### BRAINWARE N-GRAM CLASSIFIER

- In AnyDoc Version 20, support for Content Analyst has been replaced with Brainware's N-Gram Classifier for incremental performance and quality improvement.
- Hyland will continue to iterate on quality and performance using internal benchmarks and customer feedback.

### WINDOWS SERVER 2019

- AnyDoc Version 20 supports Windows Server 2019, enabling customers to plan and upgrade to the latest version of Windows Server.

### ORACLE 18C

- AnyDoc Version 20 is also compatible with Oracle 18c, enabling customers to plan and upgrade to the latest versions of Oracle.
- \*Note – Hyland is making it a priority to certify Oracle 19c LTR, and will provide notification once support is available.

### SUPPORT ISSUES AND SOFTWARE CHANGE REQUESTS

- See the following pages for a complete list by product line/functionality.

Visit the [AnyDoc Product Community](#) for more information, including the MRG.

# FULL LIST OF SUPPORT ISSUES BY PRODUCT LINE/FUNCTIONALITY

## LICENSE CONFIGURATION UTILITY

- Fixed an issue where the software would not start while in offline mode.

## CAPTUREit

- Fixed an issue where an imprinter string is not being generated for inserted or appended images.
- Fixed an issue images could have the same name, resulting in files being overwritten.
- Fixed an issue where the color image was not being generated when Duel Stream was enabled.

## EXCHANGEit

- EXCHANGEit will always move effectively empty GTOs after processing them.
- Fixed an issue where the LX segment will reset within each transaction set.
- Fixed an issue with EXCHANGEit sending documents to OnBase. Occasionally this would fail, generating EXCHANGEit exceptions. Reprocessing the exceptions would proceed normally.
- History database connection string no longer deleted when the service is already running.
- Fixed an issue where the check back label didn't appear if the job object chosen as "check front" was also chosen as an additional exported job object.
- Fixed an issue where the image file path field is not being populated with the path to the image as configured.

## INFINIWORX

- Fixed an issue where the Infiniworx Process email tool creates images with missing text causing the image to be unusable.
- Fixed an issue when using the RecoStar tool would cause restart errors preventing Infiniworx from processing jobs.
- Fixed an issue where the XML file to OCRAD from Infiniworx is not properly labeling the check back in all circumstances.
- Fixed an issue where Multiple checks in an OPEX transaction outputs the sub-file for checks incorrectly
- Fixed an issue so that the data field storage level is populated with the correct value.
- Fixed an issue where the format of the name of an email attachment would cause an issue.

## MANAGEit

- MANAGEit will now display the totals by phase in the pending activity view. This was introduced in version 18.0.

## OCRAD

- Fixed an issue where the VBScript Functions could be lost.
- Fixed an issue where the SuspendBatch VBScript method would not work for all documented phases.

## OCRAD (CONT'D)

- Fixed an issue in Verification when a zone is both flagged and set to read only in the pre-verification script.
- Fixed an AnyApp template issue when using GetRawTokenOffset.
- Fixed an issue during verification when viewing an attachment page and inserting a line would not display the current image.
- Fixed an issue where barcode would cause internal error. Now no longer aborts.
- Fix a performance issue when more than one OCR language is selected when using Nuance ScanSoft engine.
- Fixed a program abort when using table lookup on a zone.
- Fixed an issue with the yellow background image being shown for non-attachment images.
- Fixed an issue with PDF conversion where the new images is not reflective of the original PDF.
- Added the machine name to the serial number to ensure each scan machine gets a unique entry.
- Single pages which do not belong to any doc set will now output each page as single pdf file.
- Fixed an issue where the Batch History Viewer would not display the batch history if the log database was "too large" for some values of large.
- Fixed an issue when viewing attachment pages in Verification.
- Fixed issue where KFI buttons would cause Vbscript to be run when leaving the form. This was previously fixed for AnyApp buttons and now also applies to KFI forms.
- Fixed issue recognizing barcode 128.
- Fixed an issue where some checks might be detected as Patch Pages if that function is configured.
- Fixed a program abort during verification.
- Fixed issue when roping data for any app grid and manually entering values.
- Update the EMail Alert system in OCR for AnyDoc for key click warning e-mails.
- Fixed an issue when combining rows in an EOB template.
- Fixed an issue where OCRAD would have long delays in resizing zones on templates with a lot of zones 200+.
- Fixed an issue when the user is prompted for the batch output name and subsequently the batch is restarted, the output name is lost.
- Fixed an issue with QA Review. It seems the behavior of the windows common control CTreeCtrl has changed with Windows 10.
- Updated the 3rd party barcode engine and it now captures more of the aztec barcodes.
- Fixed an issue when processing AnyApp Grid solution. When processing each summary page, accessing the page counter was slowing down processing.
- Fixed an issue where the batch list was not sorted by priority.
- Fixed an issue where XML would not be created if the first page of the DS/Batch was deleted.
- Mitigated an issue where the batch would not commit due to the batchseq.dat file being open in another process.
- An invalid sub-directory name in the commit logs folder would cause commit process to abort.
- Fixed an issue where if a station is performing Import/Extract/Commit, the original import file name would not be output.

## OCRAD (CONT'D)

- Fixed an issue where the application would not properly handle the systems inability to resolve to a single solution.
- Attempt to resolve errors seen during extract. This is only seen in the customer's environment.
- Fixed an issue when typing in a control path in the System Configuration.
- Fixed an issue when using Oracle 12.2.
- Fixed an issue when sending a doc set to QA Review from Verification.
- Fixed an issue where the output name by zone can be reset to system numbering.
- Fixed an issue where the GTO file created by OCRAD was corrupt.
- Fixed an issue where scripting can cause a mal-formed GTO file.

## VERIFYit

- Fixed issue where internal table lookup server would not work in VerifyIT.
- Fixed an issue where the VERIFYit client would abort.
- Found an issue where the global vbscript file would not be stored in the correct folder.
- Fixed issue where available work would not be indicated in the GUI.
- Fixed the CTRL + 1 Shortcut key to start Pass 1 Verification.